



RATE SCHEDULE • Effective July 1, 2026 – June 30, 2027

1. WASTEWATER TREATMENT CHARGE – All customers except those in the Small Communities

Consumption based accounts with water meters per 100 cubic feet*	\$9.84
Minimum charge per day – metered customers	\$0.45
Flat rate accounts (single family residential) per day: less than 1-inch meter	\$1.66
Flat rate accounts (single family residential) per day: 1-inch meter	\$2.84

2. SMALL COMMUNITIES RATES – (Small Communities include Mathews, King William, Middlesex, Urbanna, Surry, West Point, and the communities of Virginia's Eastern Shore.)

Community	Wastewater Treatment & Collections		
	Rate Per 1,000 gallons	Residential Flat Rate per day Less than 1-inch meter	Residential Flat Rate per day 1-inch meter
Small Communities (except King William)	\$20.46	\$2.65	\$3.83
King William	\$20.63	\$2.67	\$3.85

Community	Wastewater Treatment Only		
	Rate Per 1,000 gallons	Residential Flat Rate per day Less than 1-inch meter	Residential Flat Rate per day 1-inch meter
Small Communities (except King William)	\$13.15	\$1.66	\$2.84
King William	\$13.32	\$1.68	\$2.86

Metered customers minimum charge per day \$0.45
 Unmetered customers – Single Family Residential (Flat Rate per day) \$2.65
 Unmetered customers – (Other than Single Family Residential) shall be billed a flat rate based on Equivalent Residential Unit (ERU).

Service	Cost per ERU per day
Treatment and Collections	\$2.65
Treatment Only	\$1.66

Lawnes Point (a subdivision of Isle of Wight County) metered customers - billed the Sewer Rate published by Isle of Wight Public Utilities in addition to the Wastewater Treatment Rate listed in the aforementioned section 1.

3. TOWN WHOLESALE TREATMENT RATE – Incorporated towns with population less than 2,000

Consumption per 1,000 gallons \$3.55

4. HIGH STRENGTH OR UNUSUAL WASTE SURCHARGE

Type	In Excess of	Per mg/L per 100 Cubic Feet*	Per 100 pounds
Biochemical Oxygen Demand (BOD)	297 mg/L [^]	\$0.000190	\$ 3.04
Total Suspended Solids (TSS)	282 mg/L [^]	\$0.000642	10.29
Total Phosphorus (TP)	7 mg/L [^]	\$0.008870	142.09
Total Kjeldahl Nitrogen (TKN)	57 mg/L [^]	\$0.003256	52.16

Other Unusual wastes may be assigned a special rate.

[^] Domestic Quality Wastewater

5. NUTRIENT CREDITS

Type	Asset Charge (\$/pound/year)	Operational Charge (\$/pound)
Total Suspended Solids (TSS)	\$8.73	\$0.3825
Total Phosphorus (TP)	60.74	2.9520
Total Nitrogen (TN)	14.33	0.6956

6. HAULED WASTEWATER (Indirect discharge/tank truck waste)

Type	Per gallon
Fats, Oils, and Grease (FOG)	\$0.3990
Other Approved Hauled Wastes	\$0.1936

7. VOLUME-BASED FACILITY CHARGE

Water Meter Size	Facility Charge	Water Meter Size	Facility Charge
5/8-Inch	\$2,745	3-Inch	\$99,365
3/4-Inch	\$4,275	4-Inch	\$191,905
1-Inch	\$8,045	6-Inch	\$485,320
1 1/2-Inch	\$20,345	8-Inch	\$937,365
2-Inch	\$39,280	10-Inch	\$1,561,910

8. SERVICE FEES

Access Card Replacement	\$25
Account Documentation Fee	\$10 per account per 12-month period
Advance Service Fee	Based on previous 12-month billing
Damaged Lock Fee	\$100
Damaged Meter/Antenna Fee	\$250 plus cost of meter and/or antenna
Delinquency and Restoration Fee	\$15 plus cost imposed by water supplier, if applicable
Inaccessible Meter Fee	\$50
Late Payment Fee	1.5% per month
Meter (Deduction) Fee	\$2.00 per meter per month
Meter Reading Fee	\$75
Meter Removal Fee	Based on the charge imposed by water supplier
Returned Payment Fee	\$25
Service Restoration Fee	\$100

*100 Cubic Feet = approximately 748 gallons

Additional information is available at: www.hrsd.com/finance or by calling 757.460.2261